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Bringing quality to life.

Risewell

Lifting Seat Chair



Enjoy your home in more places!

USER GUIDE

Risewell Lifting Seat Chair User Guide

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Thank you for choosing the Risewell Lifting Seat Chair

The Risewell has been created so you can enjoy your home in comfort and with the confidence that you can safely sit down and rise when you choose.

Discreet independence, comfortable style and casual design were the goals for the Risewell. Whether in the living room, the den or the bedroom, the Risewell blends into any décor. Plus, you can sit back and relax in your new Risewell knowing that it is backed by our limited lifetime warranty.

To safely use your new Risewell, please review this User Guide carefully and keep it handy for future reference. Following these instructions should ensure years of enjoyable, trouble-free service.

Don't forget to complete and mail your Warranty Registration card and please tell us what you think of your new Risewell.

If you'd like to speak with me directly, please call me at 1-902-422-0804, extension 101.

Yours very truly,



Michael Speraw
President

Package Contents

You should have all the parts listed below with your Risewell lifting seat chair.

Please check to see that all parts are included in your package. Contact your dealer if any product parts are missing or damaged. Send in your Warranty Card, or register your warranty online today to ensure that you are registered.

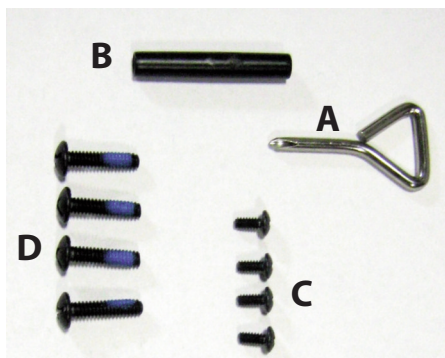
Hardware

A - Philips Screwdriver (1)

B - Connector Sleeve (1)

C - Seat Attachment Screws (4) - 1/2"

D - Back Attachment Screws (4) - 1"



Chair Components

Right Arm Assembly

Left Arm Assembly

Seat Base (with motor)

Seat Back

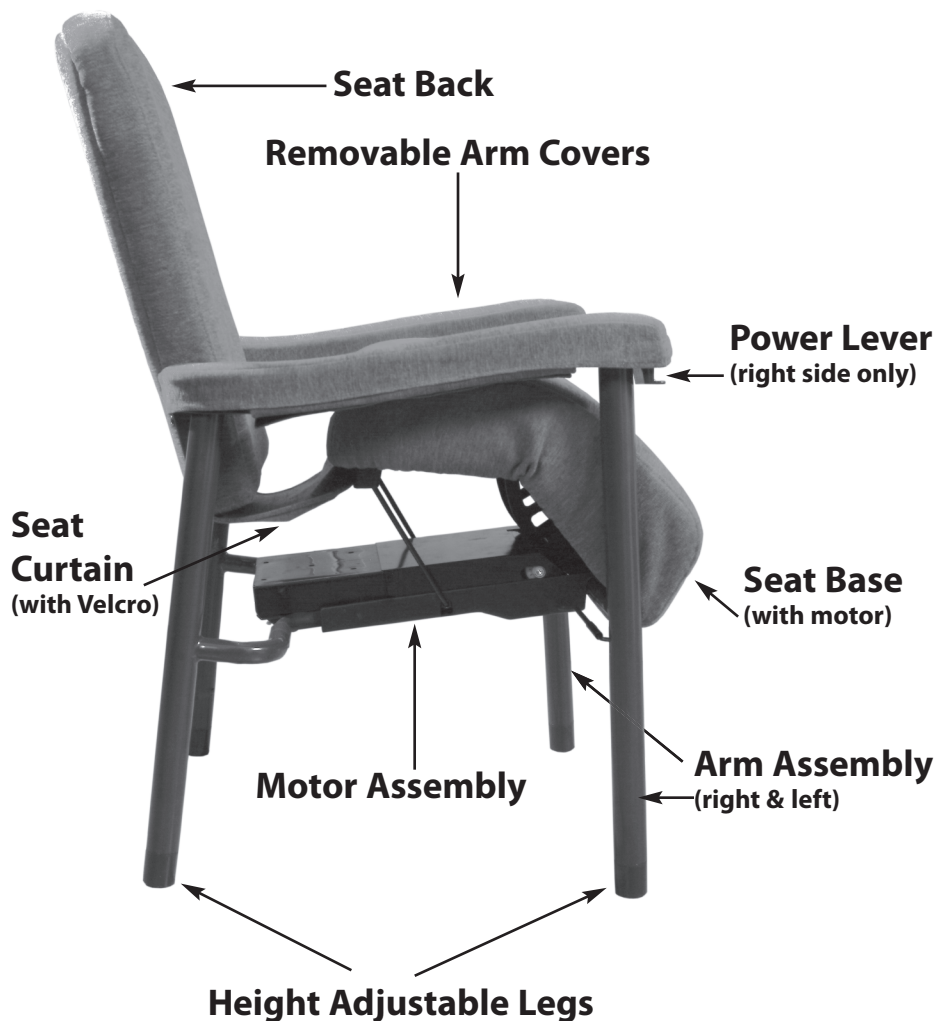
Power Cord with Transformer

Removable Arm Covers

User Guide

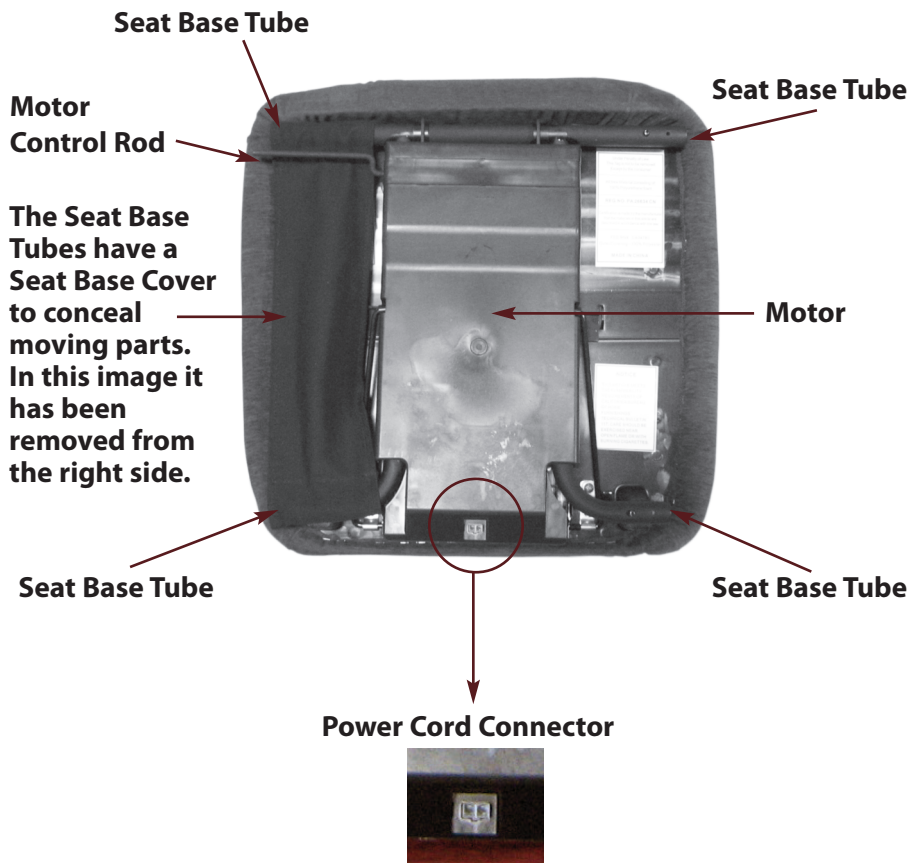
Warranty Card

Risewell Chair Components

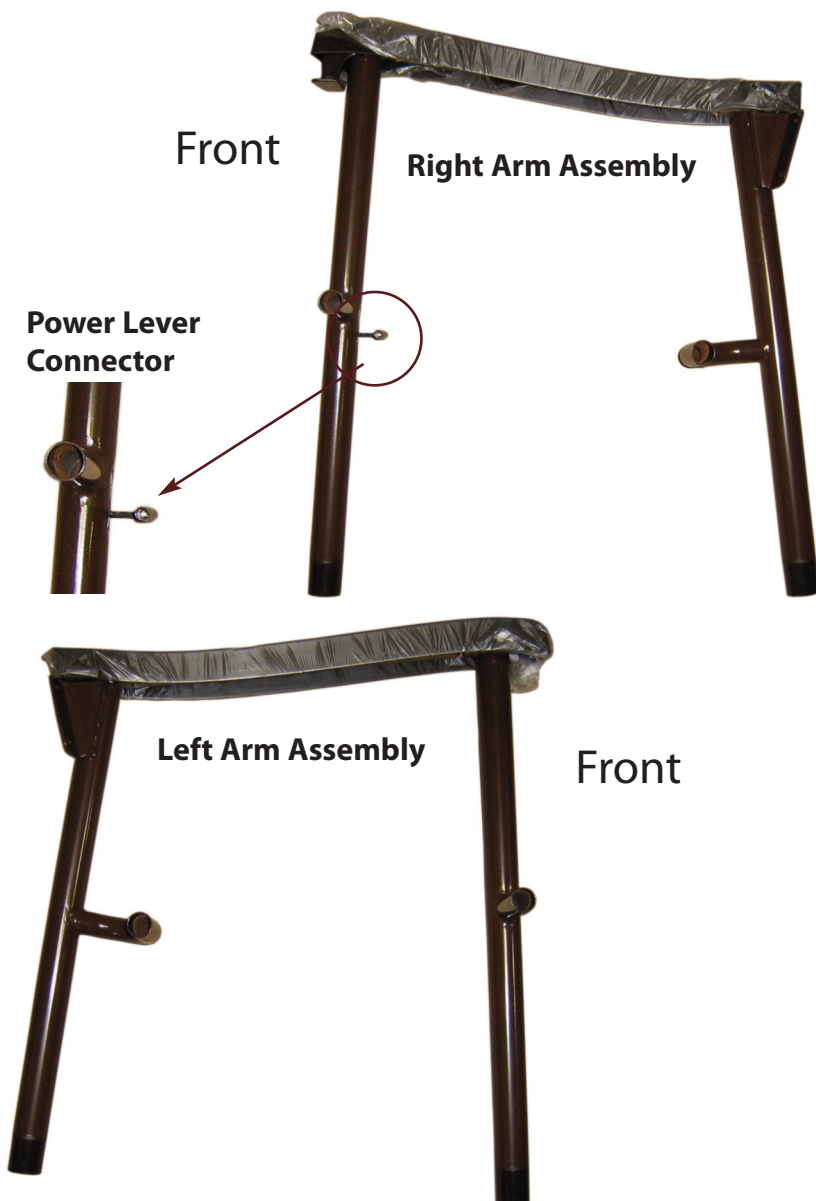


Seat Base (bottom view)

Front



Seat Assemblies



Important Safety Instructions

Your Risewell lifting seat chair is designed for household use by a single user weighing less than 300 lb (136 kg). Any other use will void the warranty.

Instructions and recommendations for safe and proper use are outlined in this User Guide. Read all instructions before using your Risewell lifting seat chair.

▲ **DANGER** – To reduce the risk of electrical shock:

Always unplug the Risewell lifting seat chair before cleaning.

▲ **WARNING** – To reduce the risk of burns, fire, electric shock or injury to persons:

1. Unplug from the outlet before assembling or disassembling the Risewell lifting seat chair (where applicable).
2. Always unplug your Risewell lifting seat chair before retrieving any object that may have fallen underneath the cushion.
3. Use your Risewell lifting seat chair only for its intended use as described in these instructions. Do not use attachments not recommended by Uplift Technologies (the manufacturer).
4. As with any electrical device, do not use your Risewell lifting seat chair in or near water. Never operate your Risewell lifting seat chair if it has a damaged cord or plug, or if it is not working properly, if it has been dropped or damaged, or dropped into water.
5. Do not use outdoors.
6. Keep the cord away from heated surfaces.
7. Never drop or insert any object into any opening.
8. Do not attempt to fix electrical or mechanical problems yourself. The Risewell lifting seat chair should only be serviced by a qualified technician. Contact your dealer for assistance.
9. Do not allow children to play on your Risewell lifting seat chair. Continuous lifting and lowering could damage the lift mechanism.
10. Hold on to the arms of the chair when using your Risewell lifting seat chair.
11. Consult your physician if you are taking medication, or have certain physical limitations that may impair your ability to operate your Risewell lifting seat chair in a safe manner.

PLEASE SAVE THESE INSTRUCTIONS FOR FUTURE REFERENCE.

Specifications

Model: RW 01

110VAC 60Hz .5A

US Patent #6,702,383 and #5,316,370.

Other international patents pending.

Overall

Height: 39.5"/100cm* or 38"/96.5cm

Width: 26"/66cm

Weight: 35lb/16kg

Capacity: 300lb/136kg

Seat

Height: 18"/46cm* or 16.5"/42cm

Raised: 27"/69cm* or 25.5"/65cm

Depth: 19"/48cm

Width: 20"/53cm

Back

Height: 24"/61cm

Width: 20"/51cm

*With leg extensions attached

Note: The serial number is on the label attached to the bottom of the chair. You may want to note that now and write it on your Warranty Card.

Assembly Instructions

Choose a clean area to assemble your Risewell lifting seat chair. A flat, sturdy surface is required. Save the box and all packing materials.

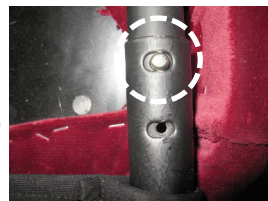
1) Place the **Left Arm Assembly** on its side with the open tubes facing upward.



2) To attach the **Seat Base**, ensure that the **Seat Base** front is aligned with the front of the **Left Arm Assembly**. *Please refer to pages 3 and 4 for correct orientation.* Aligning the **Seat Base Tubes** with those on the **Left Arm Assembly**, insert the tubes on the **Seat Base** into those on the **Left Arm Assembly**.



3) Move the **Seat Base Cover** & depress the **Locking Pins** on both legs and ensure that the **Locking Pins** in the **Seat Base** lock into the first hole as shown.

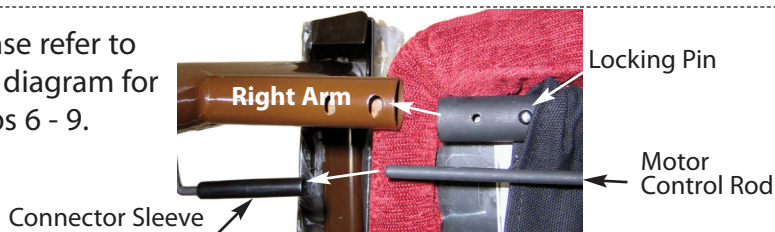


4) Hand-thread the 1/2" **Seat Attachment Screws**. Tighten these with the supplied screwdriver to rigidly attach the **Left Arm Assembly** to the **Seat Base**.



5) To attach the **Right Arm Assembly**, ensure that the front of the **Right Arm Assembly** is oriented with the front of the **Seat Base**.

Please refer to this diagram for steps 6 - 9.



6) Place the **Connector Sleeve** on the **Power Lever Connector**. Please refer to the picture above for correct alignment.

7) Carefully insert the **Seat Base Tubes** into those on the **Right Arm Assembly**, while also ensuring that the **Connector Sleeve** slides over the **Motor Control Rod**. This sleeve should be over both the **Power Lever Connector** and the **Motor Control Rod** when assembled to allow operation of the Risewell lifting mechanism.

8) Move the **Seat Base Cover** & depress the **Locking Pins** and ensure that the **Locking Pins** in the **Seat Base** lock into the first hole as shown.

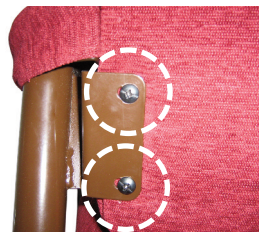
9) Hand-thread the 1/2" **Seat Attachment Screws**. Tighten these with the supplied screwdriver to rigidly attach the **Right Arm Assembly** to the **Seat Base**.

10) For users shorter than 5'2", remove the leg extensions. Do this by removing the screw from the center of leg extension using the supplied screwdriver.



11) Turn over the assembled chair frame, so the Risewell lifting seat chair is resting on its legs properly.

12) To attach the **Seat Back**, hand-thread the 1" **Back Attachment Screws** through the brackets on the chair frame into the pre-drilled holes on the **Seat Back**. Use the included screwdriver to ensure that the screws are tight.



13) To attach the **Seat Curtain**, plug in your Risewell and raise the seat using the **Power Lever**, then unplug the Risewell power cord. Connect the velcro strip on the curtain to the velcro on the underside of the seat.



14) Attach the **Removeable Arm Covers**.

Operating Instructions

- 1) After you assemble your Risewell lifting seat chair, position it in such a way that no one will trip over the power cord, and plug it in the power outlet. Plug the other end into the **Power Cord Connector** on the **Seat Base**.
- 2) Pull up the power lever located on the underside of the right hand chair arm until the seat is raised to its full height.
- 3) To descend to the seated position, push down and hold the control switch with your fingers. Hold on to the arms of the Risewell lifting seat chair to support yourself.
- 4) If your feet are not comfortably flat on the floor, you may need to remove the 1.5 inch leg extensions (see step 10 of Assembly Instructions on page 10).
- 5) Pull up and hold the power lever with your fingers to rise from the seated position. Hold on to the arms of the chair to support yourself.

Note: To reduce the risk of electric shock, you will notice that the Risewell lifting seat chair has a polarized plug (one blade is wider than the other), which will only fit into the outlet one way. If the plug does not fit fully in the outlet, reverse the plug. If it still does not fit, contact a qualified electrician to install the proper outlet. Do not change the plug in any way.

Caution: To retrieve an object that has fallen under the cushion, first raise the seat cushion up, then unplug the power cord, and reach under the cushion from either side to retrieve the object.

Care and Maintenance

Lifting Mechanism

Your Risewell lifting seat chair lifting mechanism has no user serviceable parts and does not require any routine maintenance. With proper use and care, the lift mechanism should give you years of reliable service.

Contact your dealer or the store you bought your Risewell lifting seat chair from if the lifting mechanism does not function properly.

Note: The Risewell lifting seat chair is designed for a single user weighing less than 300 lb (136 kg). Any other use will void the warranty.

Fabric Care

The fabric on your Risewell lifting seat chair is made from 100% Polyester.

It is important to keep the upholstery clean to ensure longest wear and best appearance. To prevent staining, we recommend frequent vacuuming or light brushing to remove dust and grime.

Note: Never use a stiff fiber or metal brush that could damage the upholstery.

Fabric should be cleaned ONLY using water-based cleaning agents or foam and lukewarm water. The fabric is shrink resistant, and run resistant, but always TEST on a place that doesn't show before using any unproven solvent.

Note: Do not remove the cushion stuffing when cleaning.

For best overall cleaning results, we recommend using a professional furniture cleaning service.

Note: Do not use dry-cleaning solvents on your Risewell lifting seat chair upholstery.

Direct sunlight will fade any fabric. To avoid fading, never place your Risewell lifting seat chair where it is exposed to the sun's direct rays.

Care and Maintenance cont'd

Stain Removal

Prompt attention to stains and spots is important, as they are hard to remove if allowed to "set."

Always proceed with stain cleaning steps in this order:

1. Remove excess of stain
2. Use a water soluble solvent
3. Use a water based detergent
4. Rinse with water
5. Pat dry, or dry with fan or hair dryer set to "cool"

Other Important Details:

- Use only cool or lukewarm water. Avoid hot water since it often sets stains permanently.
- Rule of thumb: never soak a fabric when cleaning it. Apply solvents and cleaning solutions as sparingly as possible.
- Work carefully from the edges of the spot toward the center to avoid enlarging the stain.
- A blotting action is preferable to a rubbing technique for stain removal. Avoid harsh rubbing.
- Fast drying helps prevent rings.

Note: If the above does not work, or the stain is large and unusual, you should have it treated by a reputable professional cleaning service.

Troubleshooting

What if my Risewell lifting seat chair does not operate at all when I push/pull the control switch?

Check that the power cord is plugged firmly into a properly wired wall outlet.

Check that the power cord is plugged firmly into the back of the Seat Base.

If the above measures fail, check your circuit breaker box as a final step before calling your dealer for service.

Where do I find the serial number on my Risewell lifting seat chair?

The serial number is clearly marked on a label attached to the underside of your Risewell seat cushion and lifting mechanism assembly.

Serial #: _____

Staple or tape your sales receipt here for future reference.

Other Helpful Products



Power Seats

These portable electric lifting seats will get you up from almost any armchair or sofa in your home. You can stop them at any height you choose, making Power Seats ideal to use at the kitchen or dining room table.

www.PowerSeat.com



Seat Assists

No electricity required! Seat Assists are portable lifting seats that lift up to 70% of your weight and travel easily wherever you go.

www.SeatAssist.com



Lifting Commode

Uplift Commode Assist is a lifting commode that gives you independence and privacy when you need it most. Commode Assist can be used alone or over the toilet.

www.CommodeAssist.com

Warranty

Uplift Technologies Inc., through its authorized retailer/distributor/service organization, warrants the Risewell lifting seat chair to the original purchaser only against defects in material or workmanship as follows:

Limited Lifetime Warranty

Uplift Technologies Inc. offers a limited lifetime warranty on the chair frame and the lift mechanism. Uplift warrants that the chair frame and the lift mechanism on your Risewell lifting seat chair will be free from defects under normal use and service for as long as the chair is in use by the original owner. This limited lifetime warranty only covers the lift mechanism against metal fatigue and defective welds, and does not cover the motor, lift actuator or electrical parts.

Uplift reserves the right to replace only the lift mechanism that may be defective and not the whole chair.

The limited lifetime warranty does not apply to any condition resulting from mis-use or abuse, or any condition resulting from incorrect or inadequate maintenance or care.

Two-Year Limited Warranty

For two (2) years from the date of purchase, Uplift will repair or replace at our option to the original purchaser any of the following parts found upon examination by an authorized representative of Uplift to be defective in material and/or workmanship: frame, motor, lift control and electrical parts.

Note: This warranty does not cover fabric, foam or labor.